



NOR-STA services assessment questionnaire

If you need more space to express your opinion, feel free to expand the cells of the questionnaire

Part 1 – Context of usage			
Date of filling the Questionnaire:	28.03.2012		
Organization (name and address):	Institute for Energy and Transport Joint Research Centre - European Commission P.O. Box 2 1755 ZG Petten the Netherlands		
The person filling the Questionnaire			
Name:	E-mail contact:	Position:	
Marcelo MASERA	Marcelo.MASERA@ec.europa.eu Tel.: +31 (0)224 565403	Head of Unit "Energy Security"	
Period of usage	From:	October. 2011	To: March 2012
For what purpose NOR-STA services were used:			
The NOR-STA services are experimented in order to assess their suitability to support the implementation of the Regulation 994 related to security risk management of gas infrastructures in Member States. EU Member States have to supply structure information on risk assessments. NOR-STA is experimented for structuring that information.			
If the work was conducted as part of a formal project, please specify the project:			
JRC has a formal agreement with the European Commission's Directorate-General for Energy for monitoring the implementation of the Regulation (EU) No 994/2010 of the European Parliament and of the Council of October 2010 concerning measures to safeguard security of gas supply and repealing Council Directive 2004/67/EC			

Part 2 – General opinion
What is your general opinion about NOR-STA services and the value added by them:
Very useful <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Not useful at all
Comments: NOR-STA is permitting us to structure and analyse the information, applying the Trust Case formalism. We are still trying out its potentiality, but we can testify that until now it NOR-STA has offered us appropriate means and functionality for satisfying our needs.

Part 3 – Free comments
Any additional comments:
NOR-STA will need to have the flexibility to adapt its functionality to the specific needs of customers in order to fully satisfy them.